

**STATE OF NEW MEXICO
OFFICE OF SUPERINTENDENT OF INSURANCE**

DEPUTY SUPERINTENDENT

Robert E. Doucette, Jr.



DEPUTY SUPERINTENDENT

Andy Romero

SUPERINTENDENT OF INSURANCE

John G. Franchini

Dear Independent Review Organization:


The New Mexico Office of Superintendent of Insurance (OSI) is accepting applications from Independent Review Organizations (IROs) interested in participating in New Mexico's health insurance external grievance process. Copies of the IRO Application Form, the Memorandum of Understanding that selected IROs will enter into with the OSI, and the rules related to the grievance procedures in New Mexico can all be found on the OSI website, at <https://www.osi.state.nm.us>. We strongly encourage interested IROs to review the applicable documents and apply to be part of this important program, which began January 1, 2017. Applications will be accepted on an ongoing basis.

Completed applications should be mailed to:

Office of Superintendent of Insurance
Managed Health Care Bureau ATTN: Jessica Baker
1120 Paseo de Peralta
Santa Fe, New Mexico 87501

You may contact Jessica Baker directly at (505) 827-3811 should you have any questions. Thank you for your interest, and we hope to hear from you.

Sincerely,



Superintendent of Insurance

Main Office: 1120 Paseo de Peralta, Room 428, Santa Fe, NM 87501
Satellite Office: 6200 Uptown Blvd NE, Suite 100, Albuquerque, NM 87110
Main Phone: (505) 827-4601 | Toll Free: (855) 427-5674
www.osi.state.nm.us