



STATE OF NEW MEXICO
Office of Superintendent of Insurance
MICHELLE LUJAN GRISHAM, GOVERNOR
Russell Toal, Superintendent of Insurance

FOR IMMEDIATE RELEASE

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The Office of the Superintendent of Insurance is launching a Wildfire Hotline to answer questions about insurance coverage for evacuees and victims of the New Mexico wildfires. “In addition to being on the ground in Las Vegas and Ruidoso, and issuing an emergency order to insurance companies, OSI will be available to wildfire victims seven days a week,” announced Superintendent Russell Toal. “We are doing everything possible to help New Mexicans facing the devastation of the wildfires.”

The Wildfire Hotline number is (833) 485-1336. The Wildfire Hotline will be staffed Monday through Friday from 8 a.m. to 8 p.m. and on weekends from 9 a.m. to 2 p.m. Spanish-speaking staff will also be available.

Additional information about insurance and wildfire readiness are available on the OSI website at <https://www.osi.state.nm.us/pages/bureaus/consumer/resources/fire-mitigation>.

Consumers having difficulty with insurance coverage can also file a complaint at <https://www.osi.state.nm.us/pages/misc/complaints>.

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